

Bereavement Services

heet No. S act

The Carers Centre for Brighton & Hove 18 Bedford Place, Brighton BN1 2PT

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Introduction

This Fact Sheet provides information on local and national services that help and support the recently bereaved.

The Carers Hub is a focal point to help unpaid carers in Brighton and Hove get the information, advice and support that they need. This can also be helpful for bereaved carers.

Tel: 01273 977000 Email: info@carershub.co.uk Website: <u>www.carershub.co.uk</u>

There is an independent group for carers in Brighton and Hove who have been bereaved. This group meets monthly at a Hove location. Anyone interested in this should contact the Carers Hub for details.

Services

Age UK

Services: Advice and support for older people affected by bereavement. There is a leaflet about the service which can be downloaded from the website. Address: 29-31 Prestonville Road, Brighton BN1 3TJ. Tel: 0800 019 1310 Email: bereavement.service@ageukwsbh.org.uk Website: <u>www.ageuk.org.uk</u> Website (local): www.ageuk.org.uk/westsussexbrightonhove

Bereavement Advice Centre

Services: An online service provided by Co-op Legal Services giving practical information and advice on the many aspects of bereavement. Address: 1 Angel Square, Manchester M60 0AG Website: <u>www.bereavementadvice.org</u>

Bereavement Care

Services: Free one to one confidential counselling and support groups offering the bereaved help with emotional, practical and social needs. This is run by Caring Lady, Funeral Directors. Address: 155 Lewes Road, Brighton BN2 3LG Tel: 08081 691 922 Website: www.caringladyfuneraldirector.co.uk

Bereavement Office, Royal Sussex County Hospital

Services: Bereavement Officers provide help and advice to relatives and carers of patients who have died in hospital. Chaplains can also offer spiritual support. Address: Royal Sussex County Hospital, Eastern Road, Brighton BN2 5BE. Tel: 01273 696955, Ext 64611 (Bereavement Office), Ext 64122 (Chaplain).

Website: <u>www.uhsussex.nhs.uk</u>

Brighton & Hove City Council

Services: The Council's bereavement services, which include funeral arrangements and commemorative facilities, are caring and dignified. Address: Bereavement Services, Woodvale Lodge, Lewes Road, Brighton BN2 3QB Tel: 01273 604020 Email: woodvale@brighton-hove.gov.uk Website: www.brighton-hove.gov.uk

Brighton and Hove Cruse Bereavement Support

Services: Information, advice and support to bereaved people of all ages including group and one-to-one support. Address: Community Base, 113 Queens Road, Brighton BN1 3XG. Tel: 01273 234007. Email: Brighton@cruse.org.uk National Helpline: 0808 808 1677 Website: www.cruse.org.uk

Brighton & Hove Libraries

Services: The Jubilee Library has information on bereavement and support. People can borrow books and eBooks which aim to help children, families and carers through the process of bereavement.

Address: Jubilee Library, Jubilee Street, Brighton BN1 1GE.

Tel: 01273 290800.

Email: libraries@brighton-hove.gov.uk

Note: Some libraries in Brighton & Hove have useful order and collect services for selected books.

Website: www.brighton-hove.gov.uk

Brighton & Hove Wellbeing Service

This is a free NHS service for people in Brighton and Hove. It offers a range of support for common mental health problems such as stress, anxiety and depression. The service is staffed by a team of trained mental health practitioners. Self-referral to the service is permitted. The service is available Mon-Fri, 8am-6pm.

Tel: 0300 002 0060

Email: BrightonWellbeing@spft.nhs.uk Website: www.brightonandhovewellbeing.org

Down to Earth

Service: A quaker support service helping people on low incomes. Practical advice is offered concerning funeral planning, funeral costs etc. Address: 17 Old Ford Road, Bethnal Green, London E2 9PJ Tel: 020 8983 5030

Email: info@qsa.org.uk Website: <u>www.quakersocialaction.org.uk</u>

Funeral Choice

Service: Practical online information and advice to help people with bereavement and funeral planning. Website: www.yourfuneralchoice.com

Grief Encounter

Services: Support for bereaved children, young people and their families by means of advice, contact, counselling, family days, group activities etc. Address: Crystal House, Daws Lane, London NW7 4SD Tel: 020 8371 8455 Helpline: 0808 802 0111 Email: grieftalk@griefencounter.org.uk Website: www.griefencounter.org.uk

Health Care Media

Service: A free guide about dealing with bereavement in the Brighton and Hove area can be downloaded from the website or requested by post. Address: Impact Marketing and Publicity Ltd, Media House, 116/118 Derby Road, Stapleford, Nottinghamshire NG9 7AD. Tel: 0115 939 2090 Email: enquiry@healthcaremedia.co.uk Website: www.impactonlife.com

Hospice UK

Services: Information, advice and support for dealing with death and bereavement and making plans for end of life. Address: Hospice House, 34-44 Britannia Street, London WC1X 9JG. Tel: 020 7520 8200 Website: www.hospiceuk.org

Macmillan

Services: Information and support for spouses, families and friends when someone dies from cancer. This includes an online chat community. A booklet "After someone dies: coping with bereavement" can be downloaded from the website.

Address: 89 Albert Embankment, London SE1 7UQ. Tel: 0808 808 0000 (Support Line) Website: <u>www.macmillan.org.uk</u>

Martlets Hospice

Services: Bereavement advice and support including counselling for families, carers and friends of former patients (both Hospice and Hospice at Home patients).

Address: The Martlets Hospice, Wayfield Avenue, Hove BN3 7LW Tel: 01273 273400 Email: bereavement@martlets.org.uk Website: <u>www.martlets.org.uk</u>

Miscarriage Association

Services: Information and support for anyone affected by miscarriage. A number of helpful leaflets can be downloaded from the website or ordered by contact. Address: 2 Otters Holt, Wakefield WF4 3QE. Helpline: 01924 200799, Monday-Friday, 9am-4pm. Email: info@miscarriageassociation.org.uk Website: www.miscarriageassociation.org.uk

Natural Death Centre

Services: Help, support and advice for planning a natural death funeral. Some useful leaflets can be downloaded from the website. Address: In The Hill House, Watley Lane, Twyford, Winchester SO21 1QX Helpline: 01962 712690 Email: contact@naturaldeath.org.uk Website: www.naturaldeath.org.uk

Patient Advice and Liaison Service (PALS)

Services: Advice and support for people concerning local hospital services. Tel: 01273 664511 or 664973 (Royal Sussex County Hospital) Email: uhsussex.pals@nhs.net Tel: 01273 242292 (Brighton General Hospital) Email: sc-tr.pals@nhs.net

Samaritans

Services: Support by telephone or by email or through the local centre for anyone with emotional worries including the bereaved. Address: Dubarry House, Newtown Road, Hove BN3 6AE. Tel: 116 123 (free) or 0330 094 5717 Email: jo@samaritans.org Website: www.samaritans.org

Tell Us Once

Service: Allows a person to report a death to most government organisations in one go. When a person registers the death the registrar will either complete the Tell Us Once service for them or will give them a telephone number and a unique reference number so that they can use the Tell Us Once service either online or by telephone.

Website: <u>www.gov.uk/after-a-death</u>

The Compassionate Friends

Services: Support for bereaved families following the death of a child. Services include a telephone helpline and online support. Helpful leaflets and fact sheets can also be downloaded from the website.

Address: Kilburn Grange, Priory Park Road, London NW6 7UJ.

Tel: 0345 123 2304 (helpline).

Email: helpline@tcf.org.uk

Website<u>www.tcf.org.uk</u>

The Good Death Guide

This Guide written by Michael Dunn aims to help anyone to be less afraid of death and better prepared for death and bereavement. It offers information about the facts, the processes and the emotional implications of death and includes practical help on such things as making a will, living wills, organ donation and funeral planning. It also explores the consequences for others of different types of death and discusses death in a variety of cultures and traditions. Published by Pathways 2000. ISBN 978 1857035599. Paperback price new £12.95. Used copies can be bought online at reasonable prices.

The Lullaby Trust

Services: Information and support, including an online discussion forum, for anyone affected by the sudden death of an infant. Address: 10/18 Union Street, London SE1 1SZ Tel: 0808 802 6868 (helpline) or 0808 802 6869 (information and advice). Email: support@lullabytrust.org.uk Website: www.lullabytrust.org.uk

The National Bereavement Service

Services: Practical advice and support on all aspects of bereavement. Some useful guides can be downloaded from the website. Address: Consell Innovation Centre, Ponds Court Business Park, Genesis Way, Consett, County Durham DH8 5XP Tel: 0800 024 6121 Email: info@thenbs.org Website: www.thenbs.org

Winston's Wish

Services: Support and information for bereaved children and their families after the death of a parent or sibling to help them to rebuild their lives. Included are online chat sessions and counselling. The charity produces priced publications. Address: Conway House, 31-33 Worcester Street, Gloucester GL1 3AJ Tel: 01242 515157 Helpline: 0808 8020 021 Email: ask@winstonswish.org Website: www.winstonswish.org